

## **IMPORTANT INFORMATION**

**Please read this document carefully before deciding if this service is suitable for you.**

Electronic Prescription Service (EPS) is a new NHS service that allows your GP to send your prescription to a *nominated* pharmacy.

This service is only suitable for patients –

- If you are on regular medication
- Have a stable condition
- Collect your medication from the same place

Not suitable for patients -

- If you do not get a prescription very often
- Are on Controlled Drugs
- Newly diagnosed with a condition
- Have medication that is sent to different places (i.e. stoma bags – these are sent to appliance contractors)
- Do not collect your medication from the same place

### **How does EPS work?**

You can choose a place for your GP practice to electronically send your prescription to. This is called *nomination*. You can choose:

- A pharmacy
- A dispensing appliance contractor (if you use one)
- Your dispensing GP practice (if you are eligible)

Ask any pharmacy or dispensing appliance contractor that offers EPS or your GP practice to add your nomination for you. You don't need a computer to do this.

Once you have nominated your place you need to remember that this is where your medication will go each time you need a prescription. You can change your *nomination* – to do this you need to speak to any pharmacist or dispensing contractor that offers EPS or your GP practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

### **Is EPS reliable, secure and confidential?**

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now. Sometimes dispensers may see that you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser. Dispensers will also see all the items on your reorder slip if you are on repeat prescriptions. **For more information visit [www.hscic.gov.uk/epspatients](http://www.hscic.gov.uk/epspatients) , your pharmacy or GP practice**